



Hotel Bahia

When entering your Hotel, you become part of the Bahia Hotel family.

Welcome

Just like in any good family, our main objective is for all its members to be happy, and that's why both the Hotel staff and myself are at your complete disposal to fulfill all your wishes.

In YOUR new home, we are convinced that the only thing that gives meaning to our lives is LOVE, and that's why everyone is welcome in this family.

We hope that you will be very happy in YOUR new home today and always.

Joan Poch

Hi!

We want to ensure that you have a comfortable and memorable stay with us. To help you make the most of your stay, please read this booklet carefully to familiarize yourself with essential information about our hotel.

Check In

We want to make your check-in process as smooth as possible. When you arrive, please remember that payment for your room and the tourist tax is due at that time. We accept all major payment methods, including cash, Mastercard, Maestro and American Express.

Our check-in time starts at 14:00, but if you arrive early, we will do our best to get you checked in as soon as possible, free of charge and subject to availability. You can also use our complimentary luggage storage service until your room is ready.

If you have booked half board with us and are arriving after the closing time of our dining hall, we offer a cold dinner service for your convenience. Please inform our reception staff at least 24 hours before your arrival so that we can prepare your meal.

Check Out

Our check-out time is 11:30 AM. If you need a late check-out, please inform our reception team at least 24 hours in advance. Late check-out is subject to availability and additional charges may apply.

If you have an early check out, before 08:00, we supply a cold breakfast service upon request. Please inform the reception at least 24 hours before departure.

If you need to store your luggage after check-out, we offer a complimentary luggage storage service for up to 24 hours.

We invite all guests to enjoy our hotel facilities on the day of your check-out. Additionally, we offer courtesy showers for our guests to freshen up before leaving the hotel. Please inquire with our reception team for more information.

About Your Room

Room features and amenities

All our guest rooms are equipped with the following amenities:

- Complimentary Wi-Fi
- Air conditioning
- Flat-screen TV with Satellite channels
- Mini Bar (drinks upon request)
- Hair dryer
- Toiletries (shampoo & conditioner and body wash)
- Safe deposit box (additional charge)
- Kettle on the room (request at reception. Subject to availability)
- Iron (request at reception. Subject to availability)
- Baby cot. Free upon request for babies under 2 years old

We want to make your stay with us as comfortable as possible. If you require any extra towels, pillows, or blankets during your stay, please do not hesitate to contact our reception desk. We will be happy to provide them.

Pool Towels

We offer pool towels for our guests, which can be obtained by requesting them at reception. Please note that each pool towel requires a deposit. We kindly ask that you to not leave your towels unattended and take responsibility for their safekeeping during your stay. Failure to return the towels will result in the loss of your deposit. Towel changes are complimentary, but we invite you to join us in our efforts to reduce our environmental impact. As such, we kindly request that you consider the frequency of your towel changes and only request new ones when necessary.

Bathrobes

We offer complimentary bathrobes for our guests to use during their stay, which can be requested at the reception desk. These comfortable robes are perfect for relaxing in the comfort of your room or enjoying the spa facilities. Please note that a deposit is required to use the bathrobes, which will be refunded upon check-out.

Wake-Up Call Service

We offer a complimentary wake-up service. Simply contact reception with the time you would like to be awakened and we will be happy to provide this service for you.

Housekeeping and laundry services

We want you to feel comfortable and relaxed during your stay, which is why our housekeeping team is dedicated to keeping your room clean and tidy.

Daily Cleaning: Your room will be cleaned daily until 14:00, unless you have a "Do Not Disturb" sign on your door. If you do not want housekeeping to enter your room, please place the sign on the outside of your door.

Weekly Linen and Towel Changes: To help us reduce our impact on the environment, we change bed linens and towels twice a week. However, if you prefer to have your linens and towels changed more frequently, please inform the front desk and we will be happy to accommodate your request. If you hang your towels up on the rack, we will assume that you are willing to reuse them.

Laundry Services: We offer a laundry service for our guests for an additional charge. If you need any clothes laundered, please fill out the laundry form and leave it on top of your bed. For express service please deliver your laundry at the front desk before 09:00 and we will return your clean clothes to your room within 12 hours.

Lost and Found: If you accidentally leave an item behind, please contact the front desk as soon as possible. We will do our best to find your lost item and return it to you promptly.

Sewing Service: We are pleased to offer a sewing service for our guests. If you need any repairs to your clothing during your stay, please contact the reception desk and our housekeeping staff will assist you.

Hotel Amenities

We want you to have an enjoyable and comfortable stay with us. To help make that possible, we offer a range of amenities for you to enjoy.

Stay connected.

Stay connected during your stay with our complimentary high-speed WiFi available throughout the hotel. We also have a computer terminal with internet access located in the lobby free for our guests who prefer to use a desktop computer.

Parking With Us

Complimentary parking is available for our hotel guests on a first-come, first-served basis. To ensure fairness, we do not allow reservations. When parking in our hotel lot, guests are required to leave their car keys at the reception desk. If our parking lot is full, there are several free parking alternatives just a short distance walk from the hotel. Our staff will be happy to provide you with information on the nearest available parking options.

Additionally, we offer a secure bike storage room for our guests. If you plan to explore the city on a bike, please feel free to inquire about this service at the reception desk.

Saltwater Outdoor Pool

Our outdoor pool is open daily from 9:00 am to 9:00 pm. The pool is filled with saltwater, which is gentle on the skin and eyes. It features lounge chairs and umbrellas. Please note that no lounge chair reservations are allowed to ensure that all guests have an equal opportunity to enjoy the pool. We appreciate your cooperation in making sure that all guests have a comfortable and enjoyable experience.

Wellness Center

Our wellness center is open daily from 9:00 am to 9:00 pm. It includes an indoor pool with heated water and jacuzzi. We also have a sauna available for guests to use, which is a great way to relax and unwind after a long day of travel or sightseeing.

Massage Services

We offer a range of massages upon request. Please contact reception for more information and reservations. Our trained and experienced therapists will help you to relax and unwind during your stay with us.

Dining Options

We offer a variety of dining options for our guests, whether you're looking for a quick bite or a fine dining experience.



Restaurant "La Terraza del Bahia": Our restaurant and bar area, located in front of the outside pool, offers a relaxed and informal atmosphere for dining and drinks. It is open daily from 11:00 to 00:00. The restaurant serves lunch and dinner from 13:00 to 21:30.

Dining hall: Our dining hall serves a delicious breakfast buffet from 8:00 to 10:30 and a daily Half-board Menu from 18:30 to 21:30 (please note that the schedule may vary depending on the season, refer to the reception for updated information). For our guests that do not have breakfast or dinner included on their reservation we invite you to contact our reception staff for prices and information.

We understand that everyone has unique dietary needs, and we want to ensure that all of our guests are catered for. If you have any special dietary requirements, please inform our staff at the reception. We will make every effort to adjust our menu and accommodate your needs during your stay.

Meeting Room

If you need to host a meeting or event, we have a meeting room available for rent. Our staff can help you with everything from catering to audiovisual equipment.

At the Reception

- Telephone Service
- Printer Service (extra charges may apply)
- Flower Service (extras charges may apply)
- Wheelchair rental
- Baby Trolley rental
- Regional material such as maps brochures and other informative materials

Local attractions and activities

Paguera is a stunning destination on the island of Mallorca, offering visitors a wide variety of activities and attractions to enjoy. Here are some of our top recommendations:

Tours and Tickets

There are many exciting activities and attractions to explore on the island of Mallorca, and our reception staff can help you plan your itinerary.

We offer a variety of tours, including guided city tours, boat tours, and off-road tours. For a unique and memorable experience, we recommend taking a boat tour along the coast, where you can enjoy the beautiful scenery and crystal-clear waters.

If you are interested in visiting local attractions, such as theme parks or local shows, we can also help you purchase tickets and provide information on opening hours and directions.

Beaches

Paguera is home to several beautiful beaches, including Playa Torà, situated just in front of the Hotel, Playa Palmira, and Playa La Romana. Spend a day lounging in the sun, swimming in the crystal-clear waters, or exploring the underwater world with snorkeling or scuba diving.

Hiking

The area surrounding Paguera offers many scenic hiking trails with breathtaking views of the island. One popular route is the hike from Peguera to the highest peak in the Tramuntana Mountains, Puig de Galatzó. Don't hesitate to ask our reception team about the many hiking routes Mallorca has to offer.

Cycling

The roads around Paguera are popular with cyclists, with many routes offering challenging climbs and stunning views. Bikes can be rented from local shops, and guided tours are also available. Our reception will gladly help you plan your cycling vacations.

Golf

Paguera is home to several top-rated golf courses, including the Golf de Andratx and the T Golf & Country Club. Enjoy a day of golfing surrounded by beautiful scenery and challenging holes.

Water Sports

In addition to swimming, Paguera also offers a variety of water sports, including kayaking, stand-up paddleboarding, and windsurfing. Try something new and experience the beauty of the sea in a unique way.

Markets

The weekly markets in Paguera and nearby towns like Andratx and Soller are a great place to shop for local produce, crafts, and souvenirs. Explore the colorful stalls and discover unique treasures to take home.

Guest Services

24 Hour Reception

Our reception desk is open 24 hours a day to provide you with assistance whenever you need it. Whether you require information about local attractions, need to make a reservation, or have any other requests, our staff are always here to help you.

Car Rental

If you're interested in exploring the island of Mallorca at your own pace, renting a car is a great option. Our hotel works with several car rental companies that offer a range of vehicles to choose from. When you rent a vehicle with us our partners will deliver it at the Hotel and make the contract with you.

Shuttle transportation

If you need a convenient and reliable way to get to the airport, we offer a transfer service for an additional fee. You can ask for prices and information at the reception desk. Please note that you need to book the transfer service at least 24 hours in advance, so we can arrange the best option for you.

Luggage storage

We offer luggage storage service to our guests free of charge. If you arrive early for check-in or need to store your luggage after checking out, you can leave your bags in our safe and dedicated space. To make use of our luggage storage service, please contact our reception team.

Luggage Service

If you need help taking your luggage to your room, please let our reception staff know and we will gladly assist you with it.

Books exchange

We offer a book exchange program in our hotel lobby, where guests are welcome to take any book and return them once they have finished reading for other guests to enjoy. Relax with a good book during your stay and contribute to the collection for future guests to enjoy.

Medical Services

We have 24/7 medical on call for any emergencies or health concerns you may have. If you need medical assistance, please contact reception immediately and they will arrange for a qualified doctor to attend to you.

Baby Sitting

We provide a babysitting service for our guests. Our babysitting services are subject to availability, so please book them in advance at the reception desk (extras charges apply).



We are proud to welcome you to our hotel. As a family-owned establishment, we strive to provide a warm and welcoming atmosphere for all our guests. We hope that during your stay with us, you feel the care and attention that we put into ensuring your comfort and enjoyment.

Thank you very much for choosing to stay with us, and thus now, become part of the Hotel Bahia Family.